

State of Washington
Department of Fish and Wildlife
Habitat Division
600 Capitol Way N
Olympia WA. 98501

November 15th 2004

To whom it may concern:

Thank you for expediting the float and pile replacement application for Pioneer Pt Marina. I had just received a project approval from your department. Your administration at the LaConner office, Brian Williams and Doug Thompson were a great help answering questions and returning calls, giving advice of policy and procedures, and coordinating with our city of LaConner,s planning department. Doug Thompson was designated to over see the project. I appreciated him willing to meet at the project site, and discuss the project. He recognized the opportunity made available to Pioneer Pt Marina by our local port to purchase their replaced floats, and was able to process the needed information and issue a permit under thirty days time.

Thanks again,

Sincerely, Chip Hall



Chip Hall
Agent for Pioneer Pt. Marina.

Customer Service is Important to Us

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Please take a moment to tell us how we're doing in our Hydraulic Project Approval (HPA) Program

Service Being Graded (enter grade at right)	Grade	Grade scores
1. Prompt and timely WDFW staff.....	5	5=Excellent
2. Courteous and helpful WDFW staff.....	5	4=Above average
3. Permit conditions understandable and/or clearly explained.....	5	3=Average
		2=Below average
4. Overall, how would you rate our service?.....	5	1=Poor

Comments / How could we improve?:

Courteous & helped
me understand policy & procedure, returned calls
and expedited the process & met on site to
review the facility.

If you have additional comments, please send them to the mailing address on the front of this card.
Alternatively, you may call Rich Costello, Regional Habitat Program Manager, at (425) 775-1311.

Date: 11-10-04

City/County: LACONNER - SKAGIT -

WDFW biologist who assisted you: Doug Thompson / Brian Williams -

Optional: Your name and address:

Chip Hall 17164 Moor Rd - Mt Vernon, WA 98273

Thank You!

Washington Department of Fish and Wildlife (WDFW)